

Hervey Bay Surgical Hospital Coronavirus Management Plan

In order to contain the spread of COVID-19 (Coronavirus) and to keep our patients and staff safe, Hervey Bay Surgical Hospital has implemented processors to achieve this.

We appreciate this is a difficult time and thank everyone for their understanding.

Patient Screening

All patients will be contacted by hospital staff the day prior to admission for surgery or clinic appointment. You will be asked a set questions in relation to COVID-19, to ensure that you meet the criteria for entry. If we have any concern about your recent travel or health status a senior nurse will talk with you further.

Electronic Collection of Contact Information

All visitors to the hospital, including contractors and students, at the time of entry are required to use the **Check In Qld app**. If you are unable to check in yourself, hospital staff will register your details through the Business Profile mode of the **Check In Qld app**.

A person, other than a patient of the hospital, must not enter, or remain at, a hospital in the State of Queensland if:

- a. the person has been diagnosed with COVID-19, unless the person is no longer subject to a direction to self-isolate
- b. during the 14 days immediately preceding the entry, the person who is an **international arrival** arrived in **Australia** from a place outside **Australia**; or
- c. during the 14 days immediately preceding the entry, or since the start date identified for the COVID-19 hotspot, whichever is shorter, the person has been in a place which at the time of entry is a **COVID-19 hotspot**; outside of the **Border Zone**; or
- d. the person has been to an **interstate exposure venue**, unless 14 days have passed since the person was at the **interstate exposure venue**;
- e. during the 14 days immediately preceding the entry, or since the start date identified for the **interstate area of concern (vulnerable facilities)**, the person has been in a place which at the time of entry is an **interstate area of concern (vulnerable facilities)**;
- f. the person lives or works, or has lived or worked, in a **Queensland COVID-19 restricted area** after the **identified start date**, unless 14 days have passed since the person was in the **Queensland COVID-19 restricted area**;
- g. the person has been informed they are a **close contact** of a **diagnosed person**, unless their quarantine period has ended; or
- h. the person has a temperature equal to or higher than 37.5 degrees or **symptoms consistent with COVID-19**; or
- i. the person has been tested for COVID-19 and has not yet received the results of that test.

Patient Pickup

To assist with maintaining social distancing our reception waiting area has a limited capacity. This means that once you have informed reception staff you have arrived, you may be asked to wait outside until we have discharged the patient into your care.